Richmond VAMC
Assistive Technology
Adaptive Computer Access

Reviewed by:_____

Contact number: _____

QUALIFICATIONS: Adaptive Computer Access

All of the following specific requirements must be met

1. A trained and qualified Assistive Technology (AT) clinician must perform a complete computer access evaluation and determine the following:
   - Whether the Veteran has significant impairments that would benefit from intervention with computer technology and/or adapted computer access methods.
   - Whether computer access would facilitate and/or increase one of the following areas:
     - Independence in activities of daily living.
     - Progression toward educational goals.
     - Progression toward rehabilitation goals.
     - Socialization and participation in the community.
     - Environmental or communication access.
2. The Veteran understands computer usage and access prior to the AT evaluation.

PROCESS:

1. Veteran identifies interest in requesting adaptive computer access equipment and/or software.
2. Veteran's primary care physician places assistive technology consult.
3. Veteran attends initial AT evaluation and receives education regarding the program.
4. If deemed appropriate, the Veteran trials various equipment and/or software to determine the most appropriate option.
5. The AT clinician and Veteran determine the final recommendations for equipment and/or software. These recommendations include the following:
   - Equipment and/or software to be purchased by the Prosthetics Service.
   - Delivery location of the equipment and/or software.
   - Training needs for the equipment and/or software.
6. Equipment and/or software approval process:
   A. The AT clinician completes the evaluation in the medical record system.
   B. A consult is submitted to the Prosthetics Service to purchase the equipment and/or software.
   C. The Prosthetics Service has 7 days to respond to the consult.
7. The length of time for delivery of equipment and/or software varies.
8. The equipment and/or software will be delivered to the Veteran directly or the AT clinician based on the treatment plan previously defined by the Veteran and AT clinician.
9. If included in the treatment plan, the Veteran will attend training sessions on the equipment and/or software provided.

DETAILS:

- If the Veteran is found to have a visual impairment only he or she will be referred to the appropriate VA program for computer access evaluation.
- The AT program does not provide basic computer education and training.