COMPETENCY ASSESSMENT QUIZ

Please detach and return to the Voluntary Service Office

Please read each statement/question and circle the correct answer.

1. Code Red is the signal for a fire emergency. **True or False**

2. The proper response to a fire is following the RACE procedure. **True or False**

3. Hand washing is the best method to prevent and control the spread of infection. **True or False**

4. It is all right for a volunteer to accept money from a patient. **True or False**

5. Volunteers are entitled to a ‘meal ticket’, for only volunteered for two hours **True or False**

6. Volunteers are required to wear their VA ID badge at all times while they are working at the CGVAMC. **True or False**

7. It is acceptable to share your personal contact information with a Veteran. **True or False**

8. When a patient or family member complains, volunteers should ignore it. **True or False**

9. Making sexual comments to a coworker is appropriate. **True or False**

10. Discrimination laws in the workplace do not apply to volunteers. **True or False**

11. HIPAA protects the rights of patients and their health information. **True or False**

12. No patient can be recorded or photographed without his/her consent. **True or False**

13. Volunteers should sign in when they report for duty. **True or False**

14. It is acceptable to falsify the number of hours a volunteer plans to work. **True or False**

15. A volunteer should treat all visitors, Veterans, staff, and other volunteers the same regardless of age, race, color, creed, financial status, appearance, and disability. **True or False**

________________________________________Name (print)

________________________________________Signature

DATE ____________________________